



Welcome / Croeso Classic Tracks Targa Rally (Clubmans Rally)

Supplementary Regulations

Foreword

Welcome to the Classic Tracks Targa Rally 2018, organised by Llandysul Motor Club on the 27th May 2018.

We are very grateful to our main sponsors Spencer Environmental Care Associates Ltd, Garej Windy Corner and West Wales Rally Spares for the generous support they have given the club. The Classic Tracks Targa Rally will be based at West Wales Rally Spares, Llandysul. The club would like to thank Mr. Gareth Lloyd for the start venue and The Porth Hotel for the finish venue.

We would also like to thank in advance all people connected with the event and all householders and landowners along the route for their patience.

The approximately 75 mile route will use metalled and un-metalled roads on OS maps 145 and 146. There will be 75 entries available plus a reserve list of 15 entries. The entries close on the 6th May 2018.

Thank you,

The Organising Team.

Acknowledgements

All of our sponsors
Gareth Lloyd, West Wales Rally Spares
All Land Owners / Householders on route
The Rally Authorisation Department, MSA Ltd
RLO Mr Andrew Thompson
Heddlu Dyfed Powys Police
Ceredigion County Council
Carmarthenshire County Council
Rally Roots Results
All Stewards / Marshals

1. Announcement

Llandysul Motor Club will organise a Clubmans status Targa event on the 27th May 2018.

2. Jurisdiction

The meeting will be governed by the General Regulations of the Motor Sports Association Ltd. (incorporating the provisions of the International Sporting Code of the FIA), these Supplementary Regulations and any written instructions that the organising club may issue.

3. Authorisation

MSA Event Number:	27965MY27
MSA Permit Number:	105637
DOE Authorisation Number:	TBA

4. Eligibility

The event is open to members of Llandysul Motor Club only. Llandysul Motor Club membership cards must be shown on Signing On.

5. MSA 2018 Competitors and Officials Yearbook.

It will be expected that all crews will be fully aware of the relevant sections within the Year Book and comply with these sections throughout the event.

6. Programme

Noise and Scrutineering will start at 07:30 am

Signing On will open at 08:00 am and close at 10.00 am. Any competitor not signed on by 10:00am will be refused a start and their place offered to a reserve.

A Competitors Briefing will start at 10:15 am.

Car 0 will collect a road book from MC 0 at 10:45 am.

7. Classes

The event will consist of four classes:

Class 1 Expert: Either crew member having finished in the top 10 of a National B, restricted or higher status event, or the top 5 of a clubman's rally, in the last 5 years, **on 3 separate occasions**, and not eligible for Class 4.

Class 2 Semi-Expert: All crews which do not qualify for the Experts class but have won an award in the Novice class in the past 5 years, **on 3 separate occasions**, and not eligible for Class 4.

Class 3 Novice: Crews which do not qualify for any of the classes above and not eligible for Class 4.

Class 4 Four wheel drive cars – all level of experience. Due to the extra advantage of FWD, all such vehicles will compete in a class of their own and will **not** be eligible for overall awards.

8. Officials

Stewards: Dyfan Davies, Dafydd Williams, Richard Evans

Clerks of the Course:
Galen Howells (07929240709)

Deputy Clerks of Course:
Anthony Davies (07786923560) Jonathan Hands (07813766735)

Entries Secretary: Beryl Hands

Competition Secretary: John Hands

Chief Marshal: Dan Johnson (07827911426) Sion Jones (07967140178)

Assistant Chief Marshal: Arwel Davies

MSA Timekeeper: Steve Price

Chief Scrutineer: Clive Greves

Scrutineer: TBA

Noise Official: Rob Duke

RLO: Andrew Thompson

Judges of fact: All named officials plus DSO's:

Results: Rally Roots Results

Child Protection Officer: Melanie Hands

Phone calls to officials with numbers above must be made between 6pm to 8pm only.

9. Official Photographer

TBA

10. Identification

Two rally plates, to be fixed to the rear and nearside rear windows (but not obstructing driver's visibility), will be supplied by the Organisers. These must be removed on retirement or at the finish of the event.

11. Entries

The entries will open on the publication of these regulations and will close on the 6th May 2018. If not full, entries will be accepted up to the 27th May 2018.

The entry fee will be £95. Full Club Membership will be £10 per person for the year or £15 family membership. Membership application forms must be sent back with the entry form.

All entries must be made using the official entry form, accompanied by a **cheque/cash/bank transfer** for the correct fee. No post-dated cheques are allowed. Incomplete entries including partial payments will not be accepted. Any bounced cheques will negate the entry.

Cheques must be made payable to "**Llandysul Motor Club Ltd**"

The following details may be used for **bank transfer payments**:

Sort Code: 306769

Account Number: 23535968

Reference: (mobile phone number or competing car registration number)

If paying by bank transfer you must include a reference number to help us confirm your payment. Please use either your mobile number or competing car registration number (make sure these details are included on the entry form).

All entries can be posted or handed in to the Entries Secretary -

Mrs Beryl Hands,
Penrhiwgribyn,
Llandysul,
SA44 4RN

Tel: 01559 363314

Marshal details, competitor details, insurance details, club membership and all payments must be completed in full on the entry form to ensure the smooth running of the event. Failure to do this will result in the entry being refused.

Entry fees will be refunded, less £15 administration costs, if the competitor cancels their entry before the closing date of the entry list. After that the entry fee will be refunded at Organisers' discretion.

The maximum entry is 75, and the Organisers reserve the right to withhold 15 places and allocate these entries at their discretion.

12. Parental / Guardian Liabilities

Parents, Guardians or guarantors of drivers or navigators under the age of 18 years of age are now required to sign on at the start of events to enable their child to participate. By signing on, those parents, guardians or guarantors confirm that they have acquainted themselves with, and agree to be bound by, the MSA's General Regulations and MSA regulation **D13.1.1.(c)**. They also agree to accept the consequences and any associated penalties imposed for not adhering to General Regulations. For the MSA's General Regulations please refer to the MSA Year Book.

MSA Regulation **D13.1.1.(c)** states -

If I am the Parent or Guardian of the driver 'I understand that I shall have the right to be present during any procedure being carried out under the Supplementary Regulations issued for this event and the General Regulations of the MSA.' As the Parent/Guardian 'I confirm that I have acquainted myself and the minor with the MSA General Regulations, agree to pay any appropriate charges and fees pursuant to those Regulations (to include any appendices thereto) and hereby agree to be bound by those Regulations and submit myself without reserve to the consequences resulting from those Regulations (and any subsequent alteration thereof). Further, I agree to pay as liquidated damages any fines imposed upon me up to the maxima set out in Part 3, Appendix 1.'

Where the Parent is not present there must be a Guardian who must produce a written and signed authorisation from the Parent/Guardian to act as their representative. A Parental Consent Authorisation form is available to download from the MSA website, www.msauk.org, in the Forms section or a copy is also available on our club website.

13. Route information

The route will be clearly defined by photocopied test diagrams and/or instructions in the form of tulip diagrams and/or any other information allowing competitors to comply with R 14.1 to R 14.1.8. If they so wish, competitors may use their own Ordnance Survey maps to traverse between tests using the grid references supplied with the tulip diagrams.

The route will be using metalled and unmetalled roads of approximately 75 miles and the use of sump guards and underbody protection is advised. The route information will be given out in MC0, according to MSA regulations (R9.1).

Competitors will only be allowed to make up time at specific times as directed by the Organisers.

All the Organisers times and distances will be deemed to be correct having been established in accordance with R 6.2.4.

14. Marshals

Each crew must provide a marshal.

Only marshals manning more than one control will be permitted to book their control in advance, all other marshals will be given their marshalling point at Signing On and these will be handed out on a first come first served basis.

Note: Marshal signing-on will be open from 7:45am onwards.

NO MARSHAL, NO START, NO REFUND!

It is the competitor's responsibility that their marshal(s):

- know what they are doing,
- have adequate transport to get to the exact spot where their control is situated,
- have OS MAP 145 and 146, and
- have fluorescent tabards or jackets, which must be worn constantly when manning their control.

It is not the duty of any marshal to interpret these Regulations or any other written instructions regarding the event or to explain the meaning and/or effect thereof. It is the responsibility of competitors to read and understand these and all other written instructions.

MARSHALS are important to Motor Sport and because of their voluntary efforts, events like this is possible, please respect them. Any competitor who causes ANY form of harassment to a marshal or any other official or who remains in a control area after receiving an instruction to depart will be reported to the Stewards of the Meeting. The Organisers reserve right to impose the penalty of EXCLUSION upon such competitors.

15. Seeding

No discussion will be entertained regarding seeding. Seeding information from the competitor must be full and honest. Any entries accepted without seeding information will be seeded at the end of the entered class.

16. Timing

Scheduled Timing will be used.

Timing will be to British Summer Time and by marshals' digital clocks synchronised to BBC Time.

Cars will start at one minute intervals.

17. Results

Provisional Results will be posted as soon as possible during the event. Results will be declared Final 30 minutes after the last Provisional Results have been posted.

Protests must be made in accordance with MSA regulations.

18. Awards

These are as follows.

1st Overall:	Driver and Navigator trophies
1 st / 2 nd / 3 rd in Classes 1, 2, 3:	Driver and Navigator trophies
1 st in Class 4	Driver and Navigator trophies
Best mixed crew award:	Driver and Navigator trophies
Up to 1400cc Award:	Driver and Navigator trophies.

A competitor may not win more than one award.

The Organisers have the right to amend the list of awards at their discretion.

Competitors in Class 4 (Four Wheel Drive cars) are not eligible for Overall Awards.

19. Modifications to the MSA General Regulations

All General Regulations of the MSA apply as written except the following, which are modified:

R.10.3 The event will contain Neutral Sections

R 12.1 Certain sections of the route will be timed to an accuracy of less than one minute.

R 8.1 to R 8.5.3 Secret Checks may be established without prior notice, e.g. at Give Ways, etc., and to ensure compliance with the route.

R 6.2 to R 6.3.1 Any notice displayed at the Start or along the route bearing the signature of the Clerk of the Course or Deputy Clerk of the Course will have the same authority as these Supplementary Regulations. It is the competitor's responsibility to note any information displayed at the Start.

R 15.1 to R 15.1.4 To be classified as a Finisher, a competitor must report to and receive a signature at the following:

- More than two thirds of the Controls listed on the Route Card.
- All Main Controls.
- Damage Control.
- Within their maximum permitted lateness and in the car in which they started the event.

NOTE: Should a Competitor retire from the event and not continue to the Finish, he/she should deliver Time Cards and Damage Declaration to the next manned Control with a reason for retirement. If this is not possible, it would be appreciated if the Clerks of the Course could be telephoned at the first possible opportunity advising of the retirement.

Maximum lateness between MC1 to MC2 is 30 minutes 59 seconds.
Maximum lateness between MC3 to MC4 is 45 minutes 59 seconds.

Competitors will only be allowed to reduce lateness when advised to do so by official documentation. Controls will open 30 minutes before the scheduled time of Car 0 and will close 30 minutes and 59 seconds between MC1 to MC2 and 45 minutes 59 seconds between MC3 to MC4.

All official code boards and signs will be on display at the start and the crews will be responsible for understanding these signs.

Organisers can cancel any section from the results, Force Majeure notwithstanding.

20. Penalties

Penalties will be by the 'Fails' system as per the MSA Handbook Section R Chart 13, modified as follows:

<u>General</u>	
Not reporting at or not providing proof of visiting any Time Control, Test Start Control, Test Finish Control, Passage Control or Manned Secret Check	1 Fail
Wrong approach to or depart from any Time Control, Test Start Control, Test Finish Control, Passage Control or Manned Secret Check	1 Fail
Passing through any control more than once (unless instructed in the Route Handout)	1 Fail
Not recording the information on a code board in accordance with the criteria given in Appendix B or no validation signature obtained at the next manned control	10 minutes
Obtaining a validation signature for a code board at other than the next manned control	1 Fail
Using the same piece of road twice (unless instructed in the Route Handout)	1 Fail
Failure to comply with an instruction on the Route Handout	1 Fail
Failure of crew's marshal to open their control on time	5 minutes
Submitting a Query which is mendacious or not in accordance with the facts	5 minutes

Breaking any rule or regulation for which no penalty has been specified	Penalty imposed by a Clerk of the Course, including Exclusion
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<u>Controls sited at the end of Neutral Section</u>	
Early Arrival, per minute early	1 Fail
Late Arrival	No penalty other than for OTL

<u>Test Penalties</u> (in addition to those in General above)	
Equalling or taking less than the Minimum Time for a Test	No penalty
Taking longer than the Minimum Time, per second over the Minimum Time	1 second per second
Striking a cone or other marker	10 seconds
Driving the wrong side of a single cone or marker (Note that going the wrong side of more than one constitutes a Wrong Route error, see below)	10 seconds
Taking a wrong route, other than as the item above	10 minutes
Failing to cross or stop astride a line correctly, having attempted to do so	2 minutes
False start	1 minute
Not attempting a manoeuvre required by the instructions	5 minutes
Overshooting the stop line at the finish of a test	1 minute
Failure to be ready to start a test at the competitor's due time or when instructed to do so by a start marshal	10 minutes

The following offences shall result in EXCLUSION.

- Not reporting at or providing proof of proof of visiting a Main Control within the maximum permitted time
- Failure to Stop at a Stop Halt, Give Way or any junction specified in the route card R8.1.1
- Entering an area designated out of bounds (black spot)
- Unauthorised alteration of Timecard

- Any Fraudulent entry on a Timecard or Passage/Route check card Exclusion and reported to MSA and entry refused on all future rallies organised by the club.
- Failure to comply with Quiet Zone requirements
- Excessive vehicle noise, excessive speed or driving likely to bring motorsport into disrepute R4.1 to R4.1.7
- Damage to car defined as any tear or indentation exceeding 2" in depth or 8" in length on the body.
- Receiving assistance contrary to R7.2.4
- Using mobile phone or any other radio transmitting device
- Crew's marshal not manning a control.

It is the competitor's responsibility to be aware of the MSA Regulations in all aspects of this event.

21. Controls

The following types of controls will be used on this event:

MAIN CONTROL (MC) R 11.6.

A Main Control, which is also a Time Control, will be at the Start and Finish of each leg of the event. It is essential, to qualify as a Finisher, that a Competitor must visit all Main Controls and obtain a signature within maximum permitted lateness.

TEST START CONTROL (TSC)

At each Test Start Control will be marked by a (C) board. Competitors must report to these points and start the test. Your start time will be recorded on the Time Card by the marshal.

TEST FINISH CONTROL (TFC)

Test Finish Controls will be marked by a (C) board. The Marshal will sign the competitor's Timecard. The competitor must ask the marshal to sign for preceding Code Boards, if any.

PASSAGE CONTROL (PC)

Passage Controls will be established to check the competitors' adherence to the correct route and will be marked with a (C) board. Passage Controls may be sited within Timed Tests. The competitor should ask the marshal to sign for any preceding Code Boards.

ROUTE CHECK (RC)

This is an unmanned Control at which a Code Board will be displayed side facing either the Driver or Navigator. These Code Boards will be situated on the left or right side of the tracks and at every stop astride. It is the responsibility of the crew to record the details of the Code Board in **INK** in the appropriate place on the Time Card in accordance with Appendix B, and to request the marshal at the next manned control to sign alongside that record. Code Boards will be sited within Timed Tests.

SECRET CHECKS (SC)

Secret Checks will be set up at undisclosed points to check competitors' driving behaviour and adherence to route instructions. These may be manned by nominated Driving Standards Observers. Competitors are asked to familiarise themselves with the Road Traffic Act. Failure to stop when requested by a DSO, will result in exclusion. All DSO's are deemed to be Judges of Fact.

Controls must be visited in the order specified on the Time Card. Those visited out of sequence will be deemed not to have been visited.

The Route book, Time Cards, PC/RC Cards and Maps remain the property of Llandysul Motor Club.

21. Sections of the event

There will be just two types of sections, namely Neutral Sections and Timed Tests.

NEUTRAL SECTIONS (R 10.3)

No penalty will be incurred for lateness other than for exceeding maximum lateness. Any lateness incurred in Neutral Sections will be cumulative towards Maximum Lateness.

TIMED TESTS

Timing on Tests will be by means of separate Start and Finish controls. Competitors may not walk forward beyond the Start line of a Test prior to attempting it.

The route and required manoeuvres will be defined by Test Diagrams issued at MCO.

Timed Tests will contain manned Passage Controls and unmanned Route Checks (code boards).

Route checks (code boards) will be in the form of car number plates, and must be written from top downwards in accordance with Appendix B.

A competitor who overshoots the Test Finish stop line will be penalised and must remain where he/she stops; he/she must not reverse the car back to the line (the navigator **must** walk back to the Test Finish).

A Minimum Time for Timed Tests will be published, based on an average speed not exceeding 30mph.

Competitors must at all times drive in the direction specified in the Test instructions.

IMPORTANT: Driving well past a manoeuvre or code board and then reversing or turning to drive back is strictly prohibited. A wrong route error will be recorded. The competitor will be reported to the Clerk of the Course for dangerous driving and may incur a penalty of Exclusion.

22. Noise Test and Scrutineering

Scrutineering will check compliance with the Road Traffic Act, Common Regulations (J) and Technical Regulations (R18). Noise testing will be carried to Common Regulations (J) Appendix 1 Chart 5.18.

Cars will be required to undergo a 2.0m noise test and, if over 86dba is registered at $\frac{2}{3}$ of maximum rpm on the noise meter they will not be permitted to start as per R4.1.2. Noise checks may also be performed on route as per R4.1.6.

Crews failing either noise test or scrutineering will not be permitted to start and will not be refunded their entry fee. Crews failing a noise test carried out on route will not be permitted to continue until they are able to pass the noise check without using any form of temporary silencers.

Close attention will be paid to the following at scrutineering:

- Body damage
- Wheels and Tyres
- Wheel and Tyres dimensions are free, but must fit within the standard, unmodified wheel arch

ALL tyres must:

- Meet the statutory tread depth requirement at ALL times, including at the Finish
- Not be fitted with spikes, studs or any other non-skid attachments
- Be legal for use on the public highway at all times during the event

Scrutineers may mark tyres at the start of the event for checking later on route.

Brakes

- Where hydraulic handbrakes are used, cables must also be fitted and work sufficiently to stop the car as required by the Road Traffic Act Construction and Use Regulations
- All handbrake cables must be attached

Lights

- Must comply with the Road Traffic Act Construction and Use Regulations
- Reversing lights must not exceed 24 watts power and have an internal warning indicator if independently operated
- Indicators must work
- Brake Lights must work
- Side Lights must work
- Number plate lights must work

Exhaust

All vehicles must comply with the exhaust and silencing regulations and must not be fitted with:

- Any temporary parts to help meet the required silencing levels
- CATALYTIC CONVERTERS MUST BE FITTED TO ALL CARS MANUFACTURED AFTER 31/12/99 (J 5.16.7)

Scrutineers will also check the following (this is not an exhaustive list)

- Steering Play
- Flexible fuel lines must be secured with steel clips
- Washers and Wipers
- Horn
- Battery must be secured with earth lead coloured yellow and with the positive terminal insulated
- Seats must be secure
- No loose items within the vehicle
- Throttle linkage must be in good order
- A maximum of two spare wheels may be carried and must be securely located
- A red reflective warning triangle must be carried
- A first aid kit must be carried
- A spill kit must be carried complying with J.5.20.13
- MOT certificate must be produced
- Vehicle Registration Document must be produced
- If a vehicle is hired or borrowed a letter of consent from the owner must be supplied
- Bodywork and paintwork must be in good serviceable order
- Air filters must be fitted
- Radio transmitting devices are not permitted except that in the interests of safety Mobile

Phones may be carried but must remain SWITCHED OFF during the event. Any competitor observed using a mobile phone or any other radio-transmitting device between MCO and the Finish will be **EXCLUDED**.

23. Damage

Competitors **WILL** be required to complete and sign a report declaring that they have **not** been involved in any incident resulting in damage to private property or injury to person or animal, or alternatively give details of any such incident. Any information given will **not** incur a sporting penalty, but a competitor failing to provide a completed form at the finish of the event or within 48 hrs for non-finishers, will be reported to the WAMC and the MSA. **Where an accident has occurred, the Organisers must be notified on the day of the event.**

Competitors **WILL** be expected to contribute towards the costs or claims incurred in respect of damage caused to property. It is a condition of signing the entry form and the MSA Signing On forms at the start that competitors accept this clause. Any competitor unwilling to contribute towards any such cost should they be involved in an accident will be reported to the WAMC and MSA. They will also be prevented from entering future Llandysul Motor Club Ltd events.

24. Insurance

The Organisers have applied to Jelf Motorsport for a Blanket Cover Note under the above scheme. This will provide competitors who need to use the scheme with the Third Party Cover necessary to meet RTA requirements on the Road Sections of the event.

The basic rate for the event before any loadings will be **£15.85**. All applicants wishing to use the scheme must be able to comply with all points of the Jelf Motorsport's Declaration: -

- I do not have the Third Party Road Section extension on my current Motor Insurance.
- I am aged 20 or over.
- I have had no more than 1 fault claim in the last three years
- I have no more than a maximum of 6 conviction points or a licence ban on my UK driving licence
- I have the appropriate competition/club membership licence as well as a UK/EU driving license and if my license is provisional I will be supervised by an adult over 25.
- I have no physical or mental disabilities
- My vehicle is MOT'd, Taxed and Insured for the road
- I have no other material facts to disclose
- Anyone aged less than 20 years old will also be accepted at the same price should their co-driver be a more senior member of their family or over 25.

If you comply with all points above, no Letter of Acceptance will be required. If unable to comply with any of the above points you will be required to complete the **Declaration form** (the form can be obtained by contacting the event secretary, downloaded from the club website or from Jelf Motorsport) which should be forwarded either to the organisers or direct to Jelf Motorsport prior to the event to allow sufficient time for a letter of acceptance to be issued.

Jelf Motorsport
Partnership House
Priory Park East
Kingston Upon Hull
HU4 7DY

Tel + 44 (0) 1482 213215
Fax + 44 (0) 1482 213216
Email info@jelfmotorsport.com

If a competitor arranges his or her own Third Party Cover, they will be required to supply the policy number and the name and address of his or her insurers on the entry form, and should ensure that the cover does not exclude his or her competing on a rally.

NO DISCUSSION WILL BE ENTERED INTO REGARDING THIS MATTER AT DOCUMENTATION

25. Final Instructions

These will be posted onto the club's **website** a week prior to the event and will contain further regulations.

26. Privacy Notice

Llandysul Motor Club respects your privacy and we will only use your information in the way we describe in this notice. When using your information we aim to be fair and transparent, and to follow our obligations under UK data protection laws. Your information is used for administering club membership, activities and competitions.

Llandysul Motor Club is the data controller for the purpose of GDPR and the Data Protection Act 2018. Our club contact for privacy and data is John Hands, and the contact details are 01559 363314.

Collecting your information

We collect your information when you fill in membership application or renewal forms, and competition event entry forms. You can give us your information using paper forms or online forms. The information you give us may include your contact details (name, address, telephone number, email address), personal information and identifiers (date of birth, membership number, competition licence number), and other information (vehicle details). When you give us information about another person, such as a child, parent, guardian, or emergency contact you should let that person know that you have given us the information.

If you are under 18 years old, we will also ask for information from your parent or guardian.

Using your information

We use your information when you first apply to become a member of Llandysul Motor Club and then to administer and renew your club membership, and provide you with member benefits. We also use your information when you enter club events. For competitions, we will publish some of your information in the programme and the results, which will be in the public domain. Your information is used in these ways to fulfil our contract with you.

We may ask for emergency contact and next of kin details which we will only use in an emergency, and which is used for a legitimate purpose. You should let the contact and next of kin know that you have given this information to us.

We might use your information to send your marketing messages by email, but only if you have agreed that we can do this by giving us your clear consent – and you can change your mind at any time just by letting us know. We will not sell your information to another organisation.

To support your lifetime relationship with motor sport and Llandysul Motor Club we may keep your information indefinitely, unless you ask us to delete it.

Sharing your information

We may share your information with the Motor Sports Association as required by its General Regulations for governing motor sport, with other MSA Registered Clubs, with medical personnel, or any other person if we have to comply with a legal obligation. We may also share your information with service providers, for example to print programmes.

Our website

The club website might contain links to other websites such as online entry and payment sites, partners, and advertisers. If you follow links to other websites, please review the privacy policy for each site because we are not responsible for information you share on those sites.

Security for your information

Your information is held securely by us. We have taken all reasonable steps, and have in place appropriate security measures, to protect your information. Your information is not transferred outside the European Economic Area.

Your rights

- You may ask us not to process your information for marketing purposes.
 - You are entitled to a copy of the information we hold about you, and to ask us to correct any inaccuracies.
 - You may ask us to stop using your information, and to delete it, although we maintain a skeleton set of your information. If you ask us to do this, we will not be able to continue our contract with you.
 - You may make a complaint to the Information Commissioner (www.ico.org.uk)
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